



CIRRUS MD

How to Register for CirrusMD

Follow this guide to register for CirrusMD and start accessing on-demand care when and where you need it.

What is CirrusMD?

CirrusMD is a virtual care platform that allows you to connect to a doctor within seconds - from any web-enabled device, free of charge.

Use CirrusMD when you:

- Feel sick but it's not an emergency
- Have a minor injury
- Have general medical questions or want peace of mind
- Need a routine prescription refill (controlled substances, non-therapeutic and certain other drugs may not be available)
- Are not sure where to go to obtain care

CirrusMD doctors are available 24 hours a day, 7 days a week.

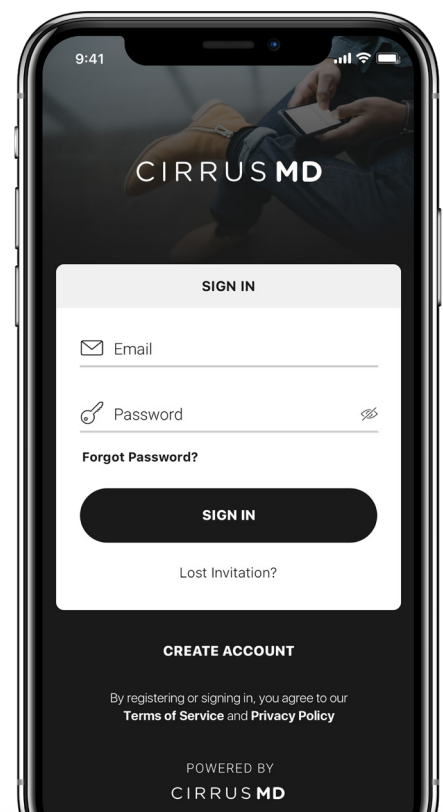
Where to Access CirrusMD

BY MOBILE DEVICE

Download the CirrusMD app from the App Store or Google Play by searching "CirrusMD" then choose **Create Account** under the **Sign In** box to start registering.

BY COMPUTER

You can also register and access CirrusMD online at **mycirrusmd.com**.



Start Signing Up

1. ENTER YOUR CONTACT INFORMATION

Fill in your last name, date of birth and zip code. Then, tap **Continue**.

A smartphone screen displaying the CirrusMD 'CREATE ACCOUNT' form. The form has three input fields: 'Last Name' with a person icon, 'Date of Birth' with dropdowns for Month, Day, and Year, and 'ZIP Code' with a location pin icon. A 'CONTINUE' button is at the bottom. Below the form, it says 'Already have an account? Sign In' with a blue chat bubble icon.

4. ACCEPT TERMS & AGREEMENTS

Tap the boxes to agree to standard terms and agreements. Then, tap **Continue**.

A smartphone screen displaying the CirrusMD 'CREATE ACCOUNT' screen with the 'Terms and Agreements' section. It lists several terms with checkboxes: 'Terms of Use', 'Privacy Policy', 'Patient Informed Consent', 'Notice of Privacy Practices', 'Patient Financial Agreement', and 'SMS Text Authorization'. A paragraph of text explains the importance of privacy and consent.

2. ENTER YOUR EMAIL

Enter your email address and tap **Continue**. This will send a confirmation email to your email account to verify your identity. If you are not able to enter your email address, check that you have entered your name, date of birth and zip code correctly. If you need help, tap the chat bubble to talk to CirrusMD customer support.

A smartphone screen displaying the CirrusMD 'CREATE ACCOUNT' screen. It shows a 'Hi April' message and a paragraph of text. Below is an 'Email' input field with an 'Add Email' button. 'CONTINUE' and 'CANCEL' buttons are at the bottom. Below the form, it says 'Already have an account? Sign In' with a blue chat bubble icon.

5. CREATE A PASSWORD

Create and confirm your password. On the mobile app, you can then set a 4-digit password for faster login next time.

A smartphone screen displaying the CirrusMD 'CREATE ACCOUNT' screen with the 'Almost done' section. It shows two input fields for 'Password' and 'Password Confirmation'. A 'CREATE ACCOUNT' button is at the bottom. Below the form, it says 'Already have an account? Sign In'.

3. ACCEPT INVITATION EMAIL

Check your inbox for an email with the subject line, "CirrusMD Invitation Instructions" and select **Accept Invitation**. If you don't see the email in your inbox right away, check your spam folder.

A smartphone screen displaying the CirrusMD 'Welcome to CirrusMD' screen. It shows a welcome message and a list of benefits. At the bottom, there is a button labeled 'ACCEPT INVITATION'.

6. BEGIN USING CIRRUSMD

The chat window will appear, meaning you are ready to start using the platform. Send a simple "Hi" and get connected to a doctor instantly!

A smartphone screen displaying the CirrusMD 'WELCOME APRIL' screen. It shows a welcome message and a chat window with a 'Type Message' input field.

Need Help With CirrusMD?

- Learn more at **mycirrusmd.com**.
- Use the technical support bubble in the CirrusMD app for help with registration or login issues.
- Email **support@cirrusmd.com** for bugs, provider log-in issues, and connectivity issues.

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